Staff Report to the Mayor and City Council

Contract Amendment - Solid Waste Franchise Agreement

July 16, 2024

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ISSUES/ANALYSIS

Second Amendment

The proposed Second Amendment would make the following key changes to the Agreement:

 Term Extension: Extend the term from June 30, 2026 to July 1, 2036.

 Residential Rate Freeze: Rates will remain frozen through June 30, 2026.

 Partial Commercial Rate Freeze: Commercial and rolloff rates will be adjusted by

tipping fee increases only on July 1, 2025 if the County increases its tipping fees, through

June 30, 2026.

 Residential Container Replacement: Replace all existing residential 64-gallon carts

with new 96-gallon carts that comply with the color requirements of the SB 1383

Regulations (Black or black lid for Refuse, Blue or blue lid for Recycling and Green or

green lid for Green Waste and/or Organic Waste), at no additional cost to residential

customers in the monthly rates going forward. Customers who wish to keep the 64-gallon cart size will receive a new 64-gallon cart.

 Bulky Items: Increase the number of bulky items CR&R will collect annually from each

customer for free, from four (4) pickups to eight (8) pickups. Customers can have up to

four (4) bulky items picked up at one time. If a customer has more than four (4) items

per pickup, rather than arrange a separate pickup, the customer may place more than four

(4) items out at any one pick-up, but no more than thirty-two (32) per year (July 1 – June

30). (Example: If a customer has six (6) chairs, the customer can put all six (6) chairs out

and still have CR&R pick up twenty-six (26) more bulky items).

 Sharps Collection Program: CR&R will provide residential customers with up to

twelve (12) one-gallon postage-paid sharps containers for disposal.

 Community Cleanup Events: Increases the number of annual community cleanup

events from two (2) to four (4) events. CR&R will host the two (2) additional cleanup

events at the transfer station. CR&R will also collect passenger car tires at all four (4)

events, in addition to other waste.

 Free Paper Shredding Events: CR&R will conduct four (4) free paper shredding events

at the same time as the community cleanup events are held.

 Summary of Complaints: CR&R will provide a summary of complaints and resolutions

for the past year, at the City’s request, twice a year. The City can also request that

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CR&R survey 10% of residential and commercial customers to determine customer

satisfaction.

 Performance Review Standards: Adds performance standards and criteria that CR&R

will be evaluated on. The City may perform a performance review once a year.

 Customer Satisfaction Survey: CR&R must provide a customer satisfaction survey on

its website.

 Senior Citizen Discount: A 10% discount will be provided to customers 65 years and

older who provide proof of residency and age.

 CR&R Facilities: Establishes a timeline for CR&R to complete construction of its

expanded office maintenance building and materials recovery facility based on the

attached plans.

 Transfer Station Dump Rate: Provides residents with a preferred disposal rate of $25

for up to 1,000 lbs. of non-hazardous waste material. This amount shall be annually

adjusted by CPI.

 Fees: CR&R has agreed to pay the following fees:

o A host fee pursuant to the proposed Host Fee Agreement attached.

o A one-time Mitigation Fee of $500,000 to reimburse the City for costs associated

with the administration or provision of solid waste services.

o An annual $10,000 Community Contribution Fee to assist with community events

that benefit City residents and businesses in connection with solid waste services.

o An annual $45,500 fee to fund efforts associated with solid waste services.